



## **Job Announcement**

Phnom Penh Derivative Exchange Plc is a Central Counterparty company licensed by SERC. To enhance our operation, we are seeking qualified candidates as following:

Position: IT Support Officer

(Salary: Negotiate)

Job Description:

Operation support experts provide technical and troubleshooting assistance related to MT4, MT5 trading platforms and other technical tools and products. Working within a company, these professionals must be excellent communicators and be able to translate their technical knowledge into actionable direction. They know how to research a problem and come up with a solution when they don't have an answer.

Main tasks and responsibilities:

- Financial platform back-end setting maintenance (MT4, MT5, Back office)
- Bridge system setup and maintenance, record query
- Setup and maintenance of various plug-ins and related tools
- Complete customer requirements and troubleshooting
- Monitor and maintain stable system operation
- Answering customer questions and troubleshooting

Education and experiences:

- Bachelor's degree in IT or related field (Fresh graduates are encouraged to apply)
- Working knowledge of basic operation of clerical related software, operating system
- Knowledge and experience in customer service
- Language skills: Good English (Chinese is preferred)

Work condition:

- Mon - Fri (Rotating shifts)
- Morning Shift: 06:00~15:00.
- Night Shift: 14:00~23:00.
- Night Shift (Graveyard Shift): 22:00~07:00.
- Public holiday follow labor law

Location: Phnom Penh Derivative Exchange Plc., 2nd floor, V-Trust Tower, Czechoslovakia Blvd, Street 169, Phnom Penh,

How to apply:

Telegram: <https://t.me/Andynd>

Email: [recruit@ppdexchange.com](mailto:recruit@ppdexchange.com)

Phone: +855 23 901 388